



Staying up to date with COVID19

COVID-19 Information

Centers for Disease Control and Prevention

Espanol

Resources in other languages

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Reach out to the Rocketship Milwaukee Parent Community with any questions or concerns: MKEcommunityhelp@rsed.org



General Assistance

Still unsure how to proceed? Reach out to the Rocketship Milwaukee Parent Community Task force by emailing: MKEcommunityhelp@rsed.org

Community Advocates

728 N James Lovell St. Milwaukee, Wisconsin 53233 | P: (414) 449-4777

Community Advocates is a community organization dedicated to providing families with resources and programs to meet their basic needs. They offer help in areas such as:

- Domestic Violence
- Energy Assistance
- Homeless and Housing Supports
- Emergency Shelter

Hotline for Any Services

https://211wisconsin.communityos.org/ Or call 2-1-1

UMOS

2701 S Chase Ave. Suite B, Milwaukee, Wi 53207 | P: 414-389-6000 | 800-279-8667 (toll free)

UMOs is a non-profit organization that provides resources and programs to help those in need. Programs include:

- Financial Assistance
- Food pantry
- Education services
- Employment



Financial Assistance

Financial Assistance		
Topic	Details	
Milwaukee Rent Assistance Program** **Temporarily Closed	Address: 5011 W Lisbon Ave, Milwaukee, WI 53210 Phone: (414) 286-5650 8 AM 4: 45 PM https://www.hacm.org/programs/housing/housing-choice-voucher-program-section-8-rent-assistance	
Ross Innovative employment Solutions	Partners with Wisconsin Works to offer Emergency Assistance Programs to qualified families. For more info, please click here or call 414-760-6060. ROSS Innovative Employment Solutions 6550 N. 76th Street Milwaukee Wisconsin 53223	
Maximus	MAXIMUS 4201 N. 27th Street, Suite #400 Milwaukee, WI 53216	
America Works of Wisconsin	America Works of Wisconsin, Inc 310 W. Wisconsin Avenue, 3rd Floor Milwaukee, WI 53203	





Utilities Su	pport
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Job Access Loan (JAL) By United Migrant Opportunity Services (UMOS)

2701 S Chase Ave, Milwaukee WI, 53207

NOTE: Do not refer callers to the JAL for possible help paying utilities!! Individuals who meet W-2 participation requirements may be eligible for a Job Access Loan (JAL), though there is no entitlement even if all eligibility requirements are met. Job Access Loans provide a ...

Hours of Operation: Monday/Tuesday/Thursday/Friday, 8am-5pm; Wednesday, 8am-7pm; closed holidays.

Intake Procedure: Call for more information; MUST call first to make sure they reside in the service area.

Intake Requirements / Documents Required:

Cost: None.

Eligibility Requirements: Individuals in need of assistance MUST call first to make sure they reside in the service area. Meet W2 participation requirements; Have dependent child(ren) 18 years or under in your household Must have resided in Wisconsin for at least 60 consecutive days prior to appl ...

Wisconsin Dept. of Health Services

Health Dept that offers assistance to qualified families. Assistance includes

- Low cost health care
- Food assistance

For info please call 608-266-1865 or click here to apply online



Food Distribution Centers

Food Distribution Centers			
Name Website		Address	Phone Number
Sojourner Truth House	https://familypeacecenter.org/	619 W. Walnut St, Milwaukee, Wisconsin 53212	24 hr Hotline (414) 933-2722
Friedens Community Ministries / Despensa de la Paz**	Website: http://www.friedenspantry.org	1220 W Vliet Street Milwaukee, WI - 53205	(414) 289-6030
**Closed until further notice			
Project Concern of Cudahy - St. Francis	Website: http://projectconcerncudahy.org	4611 S Kirkwood Ave Cudahy, WI - 53110	(414) 744-0645
	Emergency food pantry and Thrift Store - serves residents in St. Francis zip code Must show ID and meet income limits, sign self declare government form	Monday, Wednesday, Friday between 9am-12pm	
Silver Spring Neighborhood Center** **Closed until further notice starting March 16	https://www.ssnc-milw.org/ Food Pantry Open: M, W, F only between 11am-2pm *Only for people living in 53218 zipcode"+0-97	5460 N 64th St, Milwaukee, WI 53218	(414) 463-7950



Immigration Resources

	Immigration Resources			
International Institute of Wisconsin	1110 N Old World 3rd St #420, Milwaukee, WI 53203, <u>Phone</u> : (414) 225-6220- CLOSED BUT WILL TAKE VOICEMAILS http://iiwisconsin.org			
Catholic Charities of Milwaukee - Legal Services for Immigrants	Areas of legal assistance: Adjustment of Status, Asylum applications, Consular Processing, Deferred Action for Childhood Arrivals (DACA), Employment authorization, Family-based petitions, NACARA, Naturalization/Citizenship, Removal hearings, Special Immigrant Juvenile Status, T visas, Temporary Protected Status (TPS), U visas, Violence Against Women Act (VAWA) petitions Types of legal assistance: Help completing forms, Filings with USCIS, Representation at Asylum Interviews (Credible Fear Interviews, Reasonable Fear Interviews), Representation before the Immigration Court, Representation before the Board of Immigration Appeals (BIA) Location: 731 W. Washington St., St. Patrick Parish, Milwaukee, WI 53204 Contact: (414) 643-8570, http://www.ccmke.org			
Catholic Charities of Milwaukee - Legal Services for Immigrants	Types of legal assistance: Help completing forms, Filings with USCIS, Representation at Asylum Interviews (Credible Fear Interviews, Reasonable Fear Interviews), Representation before the Immigration Court, Representation before the Board of Immigration Appeals (BIA) Location: 731 W. Washington St., St. Patrick Parish, Milwaukee, WI 53204 Contact: (414) 643-8570, http://www.ccmke.org			





Centro Hispano Milwaukee (Council for the Spanish Speaking, Inc.)** **Phone Number Disconnected at this time.	Areas of legal assistance: Adjustment of Status, Deferred Action for Childhood Arrivals (DACA), Family-based petitions, Naturalization/Citizenship Types of legal assistance: Help completing forms, Filings with USCIS Location: 614 W. National Avenue, Milwaukee, WI 53204 Contact: (414) 928-1600, http://www.centrohispanomke.org , kmackenzie@centrohispanomke.org	
James Place Immigration Services (Milwaukee Office)	Areas of legal assistance: Adjustment of Status, Deferred Action for Childhood Arrivals (DACA), Employment authorization, Family-based petitions, Naturalization/Citizenship, Violence Against Wome Act (VAWA) petitions Types of legal assistance: Help completing forms, Filings with USCIS Location: 807 S 14th Street, Suite 200, Milwaukee, WI 563204 Contact: (414) 269-9952 -AA, jpismilwaukee@elmbrook.org	
Christopher & De León Law Office	1578 W National Ave, Milwaukee, WI 53204 (414) 751-0051 https://christopher-law.com/	
Lutheran Social Services of Wisconsin and Upper Michigan	6737 W Washington Street, Suite 2275, West Allis, WI 53214 (414) 246-2300 Monday-Friday, 8am-4:30pm; providing services via phone or online https://www.lsswis.org/LSS/Outreach/Refugee-Immigrant-Services Currently, LSS has the capacity to welcome and resettle 500 refugees per year within a 50-mile radius of Milwaukee or Madison. Our program provides high-quality services, including initial housing, food, clothing, school enrollment for children, English lessons, and assistance with job placement.	



Housing

Housing				
Westlawn Gardens (414) 286-8876-AA 5555 N 62nd St, Milwaukee, WI 53218 https://www.hacm.org/ Milwaukee Housing Authority (414) 286-8865-AA - called No answer 4434 W Marion St, Milwaukee, WI 53216 https://www.hacm.org/ UMOS INC Rent Assistance (414) 389-6000-AA- called NO answer 2701 S Chase Ave, Milwaukee, WI 53207 https://www.umos.org/social_services/farm_labor_housing.html	Daytime Shelter And Resource Center By Repairers Of The Breach 1335 W Vliet St, Milwaukee WI, 53205 414-342-9323 Provides advocacy, education and organizing of homeless and at-risk of homeless people, mainly led by the people served. The Daytime Resource Center offers help in the areas of sanctuary: a safe, drug free environment; "lifelines in the form of a mailing address and free phone. Hours of Operation: NEW LIMITED HOURS DUE TO COVID-1 Monday-Saturday 7am-1pm for Men AND Women. Women: Monday-Saturday, 7am-4pm, Men: Monday-Saturday, 7am-3:30pm. Intake Procedure: Walk-ins accepted. Private showers are available for men and women Monday-Saturday between the hours of 7am-11am. Intake Requirements / Documents Required: Cost: None. Eligibility Requirements: Homeless single men at least 22 years old and homeless women at least 18 years old (all			
Days Company Res Company which delighted Mostle diet Classes	MUST be sober and without children).			
Day Center By Summerfield United Methodist Church 728 E Juneau Ave, Milwaukee WI, 53202 414-272-2610	Sanctuary Safe Space By Maccanon Brown Homeless Sanctuary 1720 West Locust Street, Milwaukee WI, 53206 414-305-8997			
A safe respite is available to those homeless individuals who				





seek shelter during the day. Showers are also available. Hours of Operation: Monday, Wednesday, Friday, 11am-3pm; showers shut down 1 hour before the program ends for the day.

Intake Procedure:

Intake Requirements / Documents Required: None.

Cost: None.

Eligibility Requirements: All.

This program provides DAYTIME shelter for adults who are homeless or at risk of becoming homeless. Site also provides an Agency Resource Fair which includes employment assistance, legal assistance with landlord/tenant issues, and visiting nurse services.

Hours of Operation: Friday 11:30am-5pm; closed holidays.

Intake Procedure: Walk in.

Intake Requirements / Documents Required:

Cost: None.

Eligibility Requirements: Homeless and at risk homeless

adults; adults only.

Homeless Youth Drop In Center By Pathfinders

4200 N Holton St, Milwaukee WI, 53212 | 414-964-2565

The Drop-In Center for homeless and exploited youth. It serves as home base for Street Beat, the only street outreach program in Milwaukee for homeless youth. The Center provides day services to the many homeless youth including; food, hygiene and laundry facilities, health ...

Hours of Operation: Tuesday-Friday, 2pm-8pm.

Intake Procedure: Walk in.

Intake Requirements / Documents Required:

Cost: None.

Eligibility Requirements: Youth ages 12-24 years old.

Joy House - Extension By Milwaukee Rescue Mission 830 N 19th St. Milwaukee Wi. 53233 | 414-344-3774

Joy House Extension can house up to 10 single females. Shelter intake process begins at 3:30pm with a 5pm curfew. For all shelter related complaints: please direct all complaints to either the Executive Director or Shelter Manager at the general shelter telephone number. Hours of Operation: Office: Monday-Friday, 8am-4:30pm; Shelter: Intake begins at 3:30pm, curfew at 5pm.

Intake Procedure: Call for screening.

Intake Requirements / Documents Required: Photo ID and Social Security Card. Will work with clients without Social Security Cards.

Cost: None.

Eligibility Requirements: Women.

Joy House By Milwaukee Rescue Mission

Humble Beginnings Drop In Location By Fresh Start





830 N 19TH ST, Milwaukee, WI, 53233 | 414-344-3774

Joy House is a shelter for women with children and single pregnant women without children. For all shelter related complaints: please direct all complaints to either the Executive Director or Shelter Manager at the general shelter telephone number.

Hours of Operation: Office: Monday-Friday, 8am-4:30pm;

Shelter: 24 hours/7 days.

Intake Procedure: Call for screening.

Intake Requirements / Documents Required:

Cost: None.

Eligibility Requirements: Women with children (boys ages 10 years and under; girls ages 17 years and under); pregnant

single women without children.

Learning | 414-800-6269

Humble Beginnings is a 6 bed facility geared toward single women 18 and older who have faced trauma-based life experiences such as domestic violence, human trafficking, sexual assault, those struggling to get away from drug trafficking/provider, and homelessness. Services in ... Hours of Operation: Thursday-Sunday from 9pm until 8:30am the following morning; no intake after midnight. Client MUST call for intake. Messages taken after hours; staff on-call after hours.

Intake Procedure: Call for screening.

Intake Requirements / Documents Required: Photo ID preferred.

Cost: None.

Eligibility Requirements: Women age 18 years and above who are victims of domestic violence, sexual assault, human trafficking, or are experiencing homelessness; VERY limited space for women with one child under the age of 12.



Medical Health & Mental Services:

Health & Medical Services		
Milwaukee Health Services, Inc Open with limited services: mainly for emergency services, medication refills (414) 760-3900 8200 W Silver Spring Dr, Milwaukee, WI 53218 https://mhsi.org/contact-us/	Sixteenth Street Community Health Centers *This is listed under mental health services in this doc below (414) 672-1353 2906 S 20th St, Milwaukee, WI 53215 https://sschc.org/	
Wheaton Franciscan Behavioral Health (414) 389-3111 3267 S 16th St, Milwaukee, WI 53215 http://www.mywheaton.org/locations/mental-health-addictio n-care/profile/?id=42&searchId=98966a50-a8f9-e411-9038-2c 768a4e1b84&sort=13&page=1&pageSize=10	Procare Medical Group- Layton (414) 643-6454 1502 S Layton Blvd, Milwaukee, WI 53215 **Due to concerns surrounding the COVID-19 virus all visits are done through Telehealth. Please call 414-291-2629 to schedule an appt. http://procaremed.com/	



Mental Health Services:

Organization Name	Services Contact Website
Milwaukee County Mental Health	-Staff present for in patient servicesAccess clinics via phone calls only -Building closed for in person visitors (414) 257-6995 9455 W Watertown Plank Rd, Wauwatosa, WI 53226 https://county.milwaukee.gov/EN/DHHS/BHD
Rogers Behavioral Health West Allis Child and Adolescent Outpatient Center	-4 levels of mental healthcare in patient crisis 8-9 days for children -Inpatient residential (60-90 days) programs: OCD and anxiety, drugs/alcohol abuse for adolescents, depression (not covered by medicare or medicaid) Outpatient services -Intensive outpatient treatments. Admissions: Legal Guardian or Parent calls in to provide detail info/verify insurance, screener over the phone, screening depends on level of care (414) 327-3000 2400 S 102nd St, West Allis, WI 53227 https://rogersbh.org Website has resource tab, with videos and blogs regarding mental health if folks are looking for immediate assistance
Access Recovery Mental Health Services(ARMHS)	Over the phone services for now. Talk therapy for mental health and substance abuse. Day treatment program M-F 9am-1pm - (will resume after pandemic is over) (414) 269-8356 2727 W Cleveland Ave #204, Milwaukee, WI 53215 http://www.armhswi.com/ Open but not taking anyone in person at this time
Aurora Behavioral Health Services	**Temporarily servicing clinic needs remotely (414) 329-5657-LG 8901 W Lincoln Ave, Milwaukee, WI 53227



Sixteenth Street	Currently open - call in to provide need. Follow ups for children under 3 years old. Virtual visits - social
Community	workers and mental health. WIC - virtual intakes and reviews
Health Centers	(414) 672-1353 2906 S 20th St, Milwaukee, WI 53215 https://sschc.org/our-care/behavioral-health/

Unemployment Services:

Organization Name	Contact info	Web link
Wisconsin DWD (Dept. of workforce Development)	(608) 266-3131 201 E. Washington Ave. P.O. Box 7946 Madison, WI 53707	https://dwd.wisconsin.go v/uiben/apply/

Employment Services:

Organization Name	Services	Contact Info	Website Link
Wisconsin Job Center	Employment	Toll-free 888-258-9966	https://jobcenterofwisconsin.com/
America Works	Training and employment services	310 West Wisconsin Ave.3rd Floor Milwaukee, WI 53203 Phone 262-290-2299 Or 816 W. National Ave. MATC 4th Fl Milwaukee, WI 53204 Phone 414-302-2667 Or Toll free 855-268-1935	http://americaworks.com/jobseekers





Social Development Commission	Career training, job development, job fairs and job recruitment	1730 West North Avenue Milwaukee, WI 53205 P: 414.906.2700	https://www.cr-sdc.org/services/car eer-services/recruitment
Wisconsin Department of Workforce Development Comprehensive job Center	Job center/employment services	Milwaukee Southeast Job Center (UMOS) 2701 S. Chase Ave., Milwaukee, WI 53207 P: 414-389-6607	https://jobcenterofwisconsin.com/Default.aspx
Milwaukee Careers Cooperative	Employment and transportation services	Milwaukee Careers Cooperative 3505 W Wisconsin Ave. Unit 6 Milwaukee, Wi 53208 (414) 937-8260	http://www.mccjobs.org/MilwaukeeOpenings

Childcare Services:

Organization Name	Services	Contact Info	Website Link
Silver Spring Neighborhood Center**	Child care services	(414) 463-7950 5460 N 64th St, Milwaukee, WI 53218	https://www.ssnc-milw.org
**Closed until further notice starting March 16			
Child Care Services of Wisconsin	Child care services	(847) 277-0320	https://dcf.wisconsin.gov/ch ildcare
YMCA** **Closed until 4/30	Childcare services	(414) 586-9622 9050 N Swan Rd, Mil., WI 53224	https://www.ymcamke.org/





Guadalupe Early Childhood Resources** **Closed until 4/30	Child Care and Early childhood	(414) 384-5122 1648 S 37th St, Milwaukee, WI 53215	https://www.centrohispano mke.org/guadalupe-head-s tart
**Accepting New Students!	Child Care Services	414-643-5699 Multiple Locations: Ebenezer Child Care Southside Milwaukee 1496 S. 29th St. Milwaukee , WI , 53215 Downtown Milwaukee 340 W. St. Paul Ave. Milwaukee , WI , 53203	https://www.ebenezerchildc are.com/locations/southsid e-milwaukee/

DOMESTIC VIOLENCE:

DOMESTIC VIOLENCE		
Latina Resource Center UMOS (South Side)	2701 S Chase Ave. Suite D Milwaukee, WI. 53207 Ph. Office: (414) 389-6526	https://www.umos.org/social_servic es/domestic_violence_sexual_assau lt.html
Sojourner Truth House for Women and Children (North Side)	(414) 276-1911 619 W Walnut St, Milwaukee, WI 53212 24hr Hotline: (414)933-2722	https://familypeacecenter.org/



Legal Aid

Topic	Legal Aid
Immigration: Catholic Charities	Legal Services For Immigrants By Catholic Charities Of The Archdiocese Of Milwaukee 731 W Washington St, Milwaukee Wi, 53204 414-643-8570
	Provides representation at the immigration court, the asylum office and United States Citizenship and Immigration Services. Primary areas are immigrant victims of crime and domestic violence, family based, defense to deportation and citizenship. Hours of Operation: Monday-Friday, 8:30am-5pm. Intake Procedure: Call for appointment. Intake Requirements / Documents Required: Cost: \$10 for initial consultation; sliding fee scale. Eligibility Requirements: Individuals seeking to become citizens or reunify with family members living in the United States, individuals trying to secure asylum or temporary protection in the U.S., and immigrant victims of domestic violence.
Immigration: International Institute of Wisconsi	Rights Counseling For Undocumented People By International Institute Of Wisconsin 1110 North Old World 3rd Street, Milwaukee Wi, 53203 414-225-6220 Provides immigration and naturalization services, refugee resettlement and social services, protocol and cultural consultation, international visitor/student programs, cultural and educational workshops and the Holiday Folk Fair International Provides low-cost legal immigra Hours of Operation: Office hours: Monday-Friday 8:30am-5pm; closed holidays. Intake Procedure: Appointment required for some services, call for information Intake Requirements / Documents Required: Cost: Call for more information Eligibility Requirements: Anyone with immigration questions; will work with persons with no documentation





Employment: Labor Standards Bureau	LABOR STANDARDS BUREAU by WISCONSIN DEPARTMENT OF WORKFORCE DEVELOPMENT 819 North 6th Street, Milwaukee WI, 53203 608-266-3345 The Labor Standards Bureau can provide information and assistance regarding the laws and protections in place for all employees in Wisconsin. The areas included in these protections are: breaks and meals, business (plant) closings/mass layoff laws, cessation of health care Hours of Operation: Office hours: Monday-Friday 7:30am-4:30pm Intake Procedure: Visit website or call for information Intake Requirements / Documents Required: None Cost: None Eligibility Requirements: General public
Employment: US Department of Labor (Wage and Hour)	Wage And Hour Division - Milwaukee Office By United States Department Of Labor - Wisconsin - Wage And Hour Division 310 West Wisconsin Avenue, Milwaukee WI, 53203 866-487-9243 Enforces Federal minimum wage, overtime pay, record-keeping, and child labor requirements of the Fair Labor Standards Act. Enforces the Migrant and Seasonal Agriculture Worker Protection Act, the Employee Polygraph Protection Act, the Family and Medical Leave Act, wage garn Hours of Operation: Monday-Friday 8am-4:30pm Intake Procedure: Call or visit website Intake Requirements / Documents Required: Cost: None Eligibility Requirements: General public
Employment: US Department of Labor (Compliance Assistance)	Compliance Assistance By United States Department Of Labor - Wisconsin - Wage And Hour Division 310 West Wisconsin Avenue, Milwaukee Wi, 53203 866-487-9243 Provides information on how to comply with federal employment laws in the areas of: federal minimum wage law, the Copeland "Anti-kickback" Act, the Davis-Bacon and related acts, Employee Polygraph protection, Fair Labor Standards Act (FLSA) / minimum wage, overtime Hours of Operation: Phone hours: Monday-Friday 8am-8pm (EST) Intake Procedure: Call or visit website for assistance Intake Requirements / Documents Required: Cost: Call or visit website for information Eligibility Requirements: General public



TRANSPORTATION

Transportation Services		
Milwaukee Public Transportation MCTS	Customer Service 414-937-3218 (Voice) 711 (TRS) Hours: Monday - Friday from 8 a.m 4:30 p.m. (Holiday Hours Vary) https://www.ridemcts.com/	

Call to Actions	
Topic	Call to Action Details
#ReleaseThemAll Immigration	Release of detained immigrant community. "ICE has the responsibility to protect the safety of all who are in immigration detention. As a first step, it should immediately release our clients who have already been identified by the federal government as being most at risk because of this epidemic. If it waits to react to worst case scenarios once they take hold, it will already be too late." <u>Link here</u>
Demand FREE COVID-19 Testing Kits to President Trump	We Demand All US States Are Immediately Provided FREE Functional Coronavirus Testing Kits! We demand that the Federal government provide FREE test kits for the novel coronavirus in sufficient numbers to identify people with disease and begin containment of the epidemic. Link here





TELL CONGRESS: Cancel Student Debt to Stimulate the Economy in response to COVID19 A call is being made to Congress to immediately relieve the burden of student debt for millions of Americans during this uncertain and frightening time. Link here

Other Relevant Sources		
Topic	Key Details	
Impact 211 2-1-1 City of Milwaukee	The 211 social services hotline available for all Milwaukee area residents can be called at no charge 24 hours a day. Operators will provide callers with information on a wide variety of non-emergency family, financial, health and social service issues.	
Transportation	MCTS is suspending fares and working on a limited schedule until further notice. For more info please click <u>here</u>	
Internet	Spectrum → Free Spectrum broadband and Wi-Fi access for 60 days to households with K-12 or college students at any service level up to 100 Mbps. Installation fees are also waived. This is only for homes that do not already have a Spectrum broadband subscription. **We have had families report that they were billed and had to call back and	
	re-explain that they had a school aged child at home and the bill was waived.	

Still unsure how to proceed? Reach out to the Rocketship Milwaukee Parent Community Task force by emailing: MKEcommunityhelp@rsed.org