

Staying up to date with COVID19:

John Hopkins COVID-19 Counter

Texas Department of State Health Services COVID-19 Website

Centers for Disease Control and Prevention

Tarrant County COVID-19 Information

Fort Worth COVID-19 Updates

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General Assistance

Not sure where to start with your question? Dial 2-1-1 to get connected to a specialist for personalized assistance. Free, confidential, 24/7. Available in multiple languages. Prefer texting? Text your zip code to 898-211 for help.

Still unsure how to proceed? Reach out to the FW Rocketship Community Organizers Lety Gomez <u>legomez@rsed.org</u>

Angela McCutcheon-Jones <u>amccutcheon-jones@rsed.ora</u>



<u>Financial Assistance</u>

| Financial Assistance | | |
|--|---|--|
| Organization | Services | Contact |
| Organization City of Fort Worth Community Action Partners program | The City of Fort Worth Community Action Partners program is accepting mail-in PDF applications or online applications for electric, gas or propane utility bill assistance or rental assistance. "Some facts about the rental assistance program: landlords must register with the city as a vendor. Payments are made directly to the landlord or property management company. Funding is limited and based on income eligibility. Applicants are encouraged to pay as much as they can on their rent or mortgage. Due to the high volume of applications, expect delayed processing times. Applicants must provide these documents: | Contact 4200 S. Freeway, Suite 2300 Fort Worth, 76115 817-392-5720 https://fortwort htexas.gov/news /2020/04/COVI D-19-Rental-Assi stance |
| | Proof of citizenship or legal status in the United States, such as a passport, birth certificate or resident alien card. Proof of income for the past 30 days for everyone over the age of 18 in the household. Photo identification. Social Security numbers for everyone in the household. Copy of the utility bill (gas, electric or propane). Signed SAVE (Systematic Alien Verification for Entitlements) documents for everyone in the household. Signed Declaration of Income form (to be used if the applicant has no income). For rental assistance, present a signed, current lease document." | |



| | Fort Worth Comm | iorning ricodorees |
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| Gill Children's Services | gillchildrens.org/apply | (817) 332-5070 |
| | Offers last resort financial assistance to Tarrant County children. May provide funding directly to providers for medications, emergency childcare, etc. Child must be under 18 years of age, live in Tarrant County, and GCS must be their last resort. | 555 Hemphill Street, Suite 200, Fort Worth, Texas 76104 |
| Tarrant County Department of Human Services | https://www.tarrantcounty.com/en/human-services.html Tarrant County Department of Human Services (TCDHS) is the County's temporary financial assistance program. The mission of TCDHS is to provide social services and economic assistance to individuals and families. Financial assistance is provided to eligible households for rent, mortgage, utilities, food & hygiene items, and transportation on a limited basis. "Call 817-531-5620. Our Call Center opens at 8 a.m., Monday – Friday, except holidays. Please stay on the line if you are placed on hold as your call will be answered in the order it was received. Please be ready to provide basic information such as name, address, date of birth and number of people in your household. A Tarrant County Department of Human Service caseworker will call you back to complete a telephone pre-screening interview." | 817-531-5620 1200 Circle Drive, Suite 200 Fort Worth, Texas 76119 |



Food Distribution Centers

| Food Distribution Centers | | |
|---|---|--|
| Organization | Services | Contact |
| City of Fort Worth Neighborhood Services Community Centers | Open during specified times to pick up meals. Free Meals for children 1-18 years old Andrew "Doc" Session Community Center, 201 S. Sylvania Ave. Chisholm Trail Community Center, 4936 McPherson Blvd. Como Community Center, 4660 Horne St. Diamond Hill Community Center, 1701 N.E. 36th St. Eugene McCray Community Center, 4932 Wilbarger St. Fire Station Community Center, 1601 Lipscomb St. Greenbriar Community Center, 5200 Hemphill St. Handley Meadowbrook Community Center, 6201 Beaty St. Highland Hills Community Center, 1600 Glasgow Road. Hillside Community Center, 1201 East Maddox Ave. Martin Luther King Jr. Community Center, 5565 Truman Drive. North Tri-Ethnic Community Center, 2950 Roosevelt Ave. Northside Community Center, 3242 Lackland Road. Riverside Community Center, 3700 E. Belknap St. Southside Community Center, 959 E. Rosedale St. Southwest Community Center, 6300 Welch Ave. Sycamore Community Center, 2525 E. Rosedale St. Thomas Place Community Center, 4237 Lafayette Ave. Victory Forest Community Center, 3427 Hemphill St. | Monday-Friday 3:30pm-5:00pm |
| Tarrant Area Food Bank- FWISD Food Pick Up | Food available for children 1-18 years old. If parents pick up meals without children present they must provide proof of how many children live at their residence. Food pick up available during specified times: Morningside Elementary School: Noon- 1:30 PM Springdale Elementary School: Noon- 1:30 PM Manual Jara Elementary School: Noon – 1:30 PM Western Hills Elementary School: Noon- 1:30 PM Hubbard Heights Elementary School: Noon- 1:30 PM Paul L. Dunbar High School: Noon- 1:30 PM Eastern Hills High School: Noon- 1:30 PM Clifford Davis Elementary School: Noon- 1:30 PM De Zavala Elementary School: Noon- 1:30 PM | 817-857-7100 https://tafb.org /coronavirus/ |



| Como Montessori School: Noon- 1:30 PM Polytechnic High School: Noon- 1:30 PM Dolores Huerta Elementary School: Noon- 1:30 PM Southwest High School: Noon- 1:30 PM Atwood McDonald Elementary School: Noon- 1:30 PM Harlean Beal Elementary School: Noon- 1:30 PM Burton Hill Elementary School Noon- 1:30 PM Meacham Middle School: Noon- 1:30 PM Luella Merrett Elementary School: Noon- 1:30 PM | |
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Housing

FWHS TAKES MEASURES TO PROTECT HEALTH AND SAFETY DUE TO COVID-19

At Fort Worth Housing Solutions, your health and safety are our top priorities. As the outbreak of COVID-19 continues to impact our area, we are taking precautions to limit in-person interactions as recommended by the Centers for Disease Control and Prevention (CDC).

There will be no evictions for non-payment of rent for Housing Choice Voucher holders, public housing residents and tenants who live in Low-Income Housing Tax Credit properties through July 25, 2020. This temporary moratorium on evictions is part of the relief bill that Congress passed and the president signed into law. No late fees or penalties will be charged during this time period.

The moratorium only applies to evictions for non-payment of rent. It does not prevent any other type of eviction, such as if the tenant poses an imminent threat of physical harm to the landlord, their employees or other tenants, or if a tenant is engaged in criminal activity.

| Housing | | |
|-------------------------------|--|--------------|
| Organization | Services | Contact |
| Presbyterian Night Shelter | shelter with social distancing and health screenings open; case managements no longer in person at this time | 817-632-7400 |
| | assistance with housing, food and employment | |

<u>Domestic Violence Assistance</u>

| Domestic Violence | | |
|-------------------------|--|----------------|
| Organization | Services | Contact |
| SafeHaven of Tarrant | https://www.safehaventc.org/ food, shelter, child care and domestic-violence assistance | 1-877-701-7233 |



| _ | All SafeHaven Services are open. Please call our emergency hotline 1-877-701-7233 to access services | |
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<u>Immigration</u>

| | Immigration | | |
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| Organization | Services | Contact | |
| Catholic Charities of Fort Worth | https://ccfwimmigration.com/ Catholic Charities Fort Worth Immigration Consulting Services (ICS) provides legal assistance to individuals who are eligible under the law to apply for immigration benefits. Our focus is the reunification of families. Our services include personal consultation, application preparation and filing, and administrative legal representation for our clients. We cover all areas of family-based immigration, humanitarian relief, and citizenship services. | 817.289.4399 ics@ccdofw.org | |

<u>Refugees</u>

| Refugees | | |
|-------------------------------|---|--------------------------------------|
| Organization | Services | Contact |
| Catholic Charities of Fort | https://www.catholiccharitiesfortworth.org/refugee-services/ | 817.534.0814 |
| Worth | Refugee Case Management, Refugee Cash Assistance, Refugee Employment, Refugee R & P Program | infocatholicchariti es@ccdofw.org |





Medical Services

| Access to Medical Services | | |
|------------------------------------|---|---|
| Organization | Services | Contact |
| Cancer Care Services | Providing assistance funds for those impacted by cancer (patient, caregiver, and survivor) CancerCareServices.org | (817) 921-0653 623 S Henderson St, Fort Worth, TX 76104 |
| CVS Pharmacy | Will waive charges for home delivery of prescription medications and is taking additional steps across the company to address the COVID-19 outbreak and protect patient access to medication. Controlled substances and medications that require refrigeration cannot be delivered to most locations at this time. Other drug exclusions may apply. Eligible prescriptions and applies to orders from March 9 to May 1, 2020 | |
| Remedy - Urgent Care at Home | Provides video visits and house calls by advanced practice nurses. | Myremedy.com |

Mental Health Services:

| Mental Health | | |
|-------------------------------------|--|--|
| Organization | Services | Contact |
| My Health My Resources (MHMR) | mhmrtarrant.org/Services/Mental-Health-Services/Crisis-Relief "Mental health and Substance Use Disorder | 817-335-3022 TTY_TDD Number: 817- 569-4488 |



| | emergency support is available 24 hours a day, 365 days a year. Call our ICare Crisis Line: Call or text us 817-335-3022 1-800-866-2465 (Toll free) 817-569-4488 (TTY-TDD number for Hearing Impaired) | 3840 Hulen Street, North Tower, Fort Worth, TX 76107 |
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| | If you are in a crisis, the Mobile Crisis Outreach Team provides a combination of face-to-face, 24-hour crisis services to children, adolescents and adults in Tarrant County, including: Emergency assessment for treatment at a clinic or a community location Call 911 services if you are dangerous to yourself or others Urgent care Crisis follow-up Relapse prevention" | |
| Statewide COVID-19 Mental Health Support Line | 24 hours a day, 7 days a week | Toll-free at 833-986-1919 |

<u>Unemployment/Employment Services</u>

| Employment | | | |
|-------------------------------|---|--------------|--|
| Organization | Services | Contact | |
| Texas Workforce Commission | https://www.twc.texas.gov/news/unemployment-news #ifYourEmploymentHasBeenAffectedByTheCoronavir usCovid1 If your employment has been affected by the coronavirus (COVID-19), apply for benefits either online at any time using Unemployment Benefits Services or by calling TWC's Tele-Center at 800-939-6631 from 8 a.m6 p.m. Central Time Monday through Friday. | 800-939-6631 | |
| Workforce Solutions | https://workforcesolutions.net/jobs-now-2020-update-03-31-20/ | | |



Transportation

| Transportation | | | |
|----------------------------------|--|--------------|--|
| Organization | Services | Contact | |
| Mid-Cities Care Corp | midcitiescarecorps.org | 817-282-0531 | |
| | Provides transportation for healthcare appointments for seniors, all disabilities and low-income adult | | |
| Catholic Charities Fort Worth | https://www.catholiccharitiesfortworth.org/transportation/ | 817.336.8714 | |
| | "Service from 6:00 am to 7:30 pm, Monday to Friday Individuals 65+ years of age and/or have a disability Individuals 18+ years of age and with low income Our fares start at \$2.50 per one-way trip Vehicles that are ADA Accessible" "Call 817.336.8714 to discuss your transportation needs. Catholic Charities will consider any reasonable modification of its policies and procedures to accommodate individuals with disabilities. To request a reasonable accommodation, contact us by email at wheels@ccdofw.org or by phone at 817-336-8714." | | |